Our new service experience with remote risk assessments is performed with automated self-service workflows using the MirrorMe platform. Here, bespoke guided recordings are developed in cooperation with the client. The guided recordings contain detailed instructions and examples for capturing industry specific risks and will be submitted as automated self-service workflows. The self-service workflows are received on the mobile device(s) of site representatives. After receiving the request, the self-service recordings are made instantly following the workflows, without the need for installing any app or content. The recorded risk information will be analyzed by our risk consultants and shared with the client on the secure MirrorMe platform. We would get risk information on relevant exposures, up to date and accurate location data and our clients will receive our observations instantly.

**FEATURES PROVIDED**

- Remote Risk Assessments based on photo and video material of premises
- MirrorMe platform used by client to upload photo and video material
- Risk information gathered and shared with clients instantly
- Risk information on all exposures
- Up to date and accurate location data
- Increased frequencies of monitoring risks
- New service experience and survey follow-up

**GENERAL USE CASES**

- For remote surveying small and repetitive risks
  We can automatically collect photo and/or video documentation.
- For survey follow-up:
  We receive photos and video material of risk improvement actions.
- Year-round updates:
  This helps us to understand changing risk profiles.

Allianz Risk Consultants identify exposures and propose pragmatic loss control solutions to our clients through risk assessments, but how can we reach and assess multiple global locations in a fast and cost efficient way? Allianz Risk Consulting (ARC) has partnered with MirrorMe, an app-free solution that simplifies the capture of photo and video. Our team of experts, who offer a wide range of technical qualifications and in-depth industrial know-how, is now able to review and assess premises remotely based on the material the client captures and uploads to the platform.
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EXAMPLES OF CURRENT USE

**Retail property**
- Remote surveying of 250+ shops.
- Shared use of the platform with the client, who is able to send questionnaires and review the data.

**Marine cargo**
- Survey requests for shipments.
- Responses instantly reviewed by an ARC Engineer prior to issuing clearance for shipment.

OUR PARTNER

MirrorMe is an app free mobile solution for capturing photos, videos and documents. The MirrorMe platform is provided by Mirror Technologies Inc. Subscription agreement with AGCS.

For further information on AGCS’ portfolio of customer services, visit [www.agcs.allianz.com/services](http://www.agcs.allianz.com/services)

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