

# ALLIANZ CYBER PREMIUM PROTECT

**At a glance:**

Insurance for cyber liability, cyber business interruption, IT forensic costs and other cyber related covers

**Information Technology (IT) is at the centre of every business regardless of size. Data flows, outsourcing, enterprise resource planning, computer aided manufacturing, customer relationship management systems and simply running your business are subject to IT systems. Companies are storing and processing more and more personal and sensitive data.**



*"There are only two types of companies: those that have been hacked and those that will be."*

**Robert Mueller**  
 Director, FBI  
 March 2012

**COMPREHENSIVE PROTECTION FOR YOUR BUSINESS**

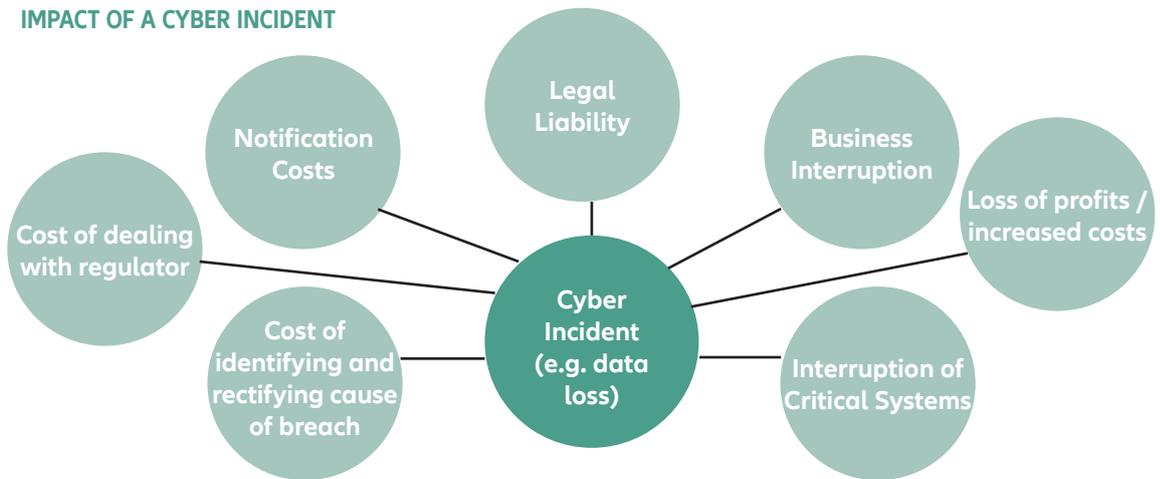
Information technology is at the heart of nearly every business regardless of size. The amount of data being created, transmitted and stored is growing at an exponential rate, unfortunately so are the malicious actors that are prepared to exploit its inherent value. The bewildering array of hardware devices, software solutions, networking options, infrastructure configurations and third party services (to name but a few elements) employed by organizations to provide an appropriate IT solution are as varied as the organizations themselves, such complexity renders it impossible for organizations to ensure invulnerability from malicious attacks, internal errors or unexpected technical failures all of which can lead to significant cyber incidents.

**HOW IMPORANT IS IT SECURITY TO YOUR BUSINESS**

Every business is vulnerable to cyber incidents (attacks, errors, and technical failures). However, the implementation of a comprehensive **Information Security Management System (ISMS)** can greatly reduce the risk of, and impact from a cyber incident. To be effective, ISMS has to be adopted at board level and applied consistently throughout the organization.

This has never been of greater importance as the number and sophistication of cyber attacks grow and the costs associated with them. The number of detected attacks skyrocketed in 2014 to roughly 117,339 incidents per day<sup>1</sup>, and the average cost of a data breach rose to US\$3.5million and some of the major incidents have costs organizations well in excess of US\$100million<sup>2</sup>.

**IMPACT OF A CYBER INCIDENT**



**CLAIMS PROMISE**

In the event of a cyber security incident or loss of data, an appropriate and speedy response is required to manage the incident successfully. Allianz has a panel of organizations with expertise in their fields who will help you to resolve the incident with a full range of services including: IT forensic services, (including notification services, credit monitoring services etc.) media crisis management services and specialist legal services.

We also have the benefit of our in house expertise of engineers in Allianz Risk Consulting who will help us understand the full extent of your exposures. Allianz Claims Teams never forget that claims are opportunities to repay clients' trust. Keeping that in mind, AGCS Claims experts, each with an average of over 10 years of experience, work closely with Underwriters and Risk Consultants to ensure that they, too, truly understand clients' risk and needs.

Once an incident is identified, you should immediately inform us via your broker. We will then suggest the appropriate experts that you can engage to work closely with you (within the ambit of your crisis management plan) to bring about a speedy resolution of the incident.

Consistently rated among the best in the business, AGCS Claims experts are known for their strong global links and numerous local experts necessary when losses do occur.

<sup>1</sup>PWC, The Global State of Information Security Survey 2015

<sup>2</sup>2015 Cost of Data Breach Study: Global Analysis, Ponemon Institute

## DATA PROTECTION LEGISLATION

Data protection legislation is one of the most rapidly developing areas of legislation globally and reflects the concern felt by individuals and governments about the standards of privacy in the digital age. Recently, the **General Data Protection Regulation (GDPR)** was adopted into European law and will become fully effective in all member states this year. Its provisions are wide ranging and create many new areas of liability for companies collecting or processing personal data. For example, the regulator must be notified of all data breaches within 72 hours. If a breach is likely to result in a “high risk to the rights and freedoms of individuals”, all data subjects must be notified too. The regulation also provides for significant fines, in some cases up to 4% of global turnover. US Federal and State legislation already has many similar provisions and, like the European legislation, has an extra-territorial reach. In Asia, data protection regulatory regimes in India, Malaysia, the Philippines, Singapore, South Korea and Taiwan have already come into force. Singapore’s laws are among the stiffest for data protection offenses with penalties up to S\$1million.

## ALLIANZ CYBER PREMIUM PROTECT IS AN IMPORTANT TOOL IN A COMPANY'S RISK MANAGEMENT APPROACH

A comprehensive Information Security Management System is the key stone of a company’s response to cyber incidents and should be fully integrated into the enterprise wide risk management approach. However, no matter how diligent a company and its employees are, the possibility of cyber incidents cannot be completely eliminated. In such circumstances, a comprehensive cyber insurance policy that can provide not just financial reimbursement for loss but also access to a world class panel of partners to assist with IT forensics, notification requirements, credit monitoring and legal support is essential.



## ALLIANZ CYBER PREMIUM PROTECT - A COMPREHENSIVE AND FLEXIBLE SUIT OF COVERS

Third Party Liability	First Party Liability	Costs
<b>Privacy and Confidentiality Breach Liability</b> - for personal and corporate data loss	<b>Business Interruption</b> - for loss of profits and other costs associated with cyber attacks	<b>Crisis Management Costs</b> - for all the costs associated with a cyber incident, including forensic, legal, credit monitoring etc
<b>Network Security Liability</b> - for claims against you for failing to secure your network	<b>Business Interruption</b> - for loss of profits and other costs as a result of internal errors and unexpected failures	<b>Notifications &amp; Voluntary Notification Costs</b> - for costs (mandatory or otherwise) of notifying data subjects and regulators
<b>Media Liability</b> - for claims against you arising out of your digital publications	<b>Business Interruption</b> - due to a regulatory order	<b>Reputational Advice Costs</b> - to help with the reputational impact
<b>Regulatory Legal Costs</b> - for defence costs and fines and penalties	<b>Hacker Theft</b> - for loss of funds	<b>Mitigation Costs</b> - to help reduce further loss
<b>Internal and External Investigation Costs</b>	<b>Cyber Extortion</b> - for costs associated with a cyber extortion threat	<b>Restoration Costs</b> - following a cyber business interruption event or other cyber incident
<b>PCIDSS Costs</b> - for contractual penalties imposed by the Payment Card Industry for breach of their Data Security Standards	<b>Waiting Period</b> - for loss from ground up once the Waiting Period is met	<b>Betterment</b> - for the reasonable upgrade of hardware and software following and incident
<b>Key:</b> New product features included with Cyber Protect Premiums		<b>Emergency costs</b> - for any costs that need to be incurred immediately without the insurer’s consent

FOR MORE INFORMATION PLEASE CONTACT



**DAMIAN LYNCH**

Regional Manager Financial Lines,  
Asia Pacific

P: +61 2 8263 9795

[damian.lynch@allianz.com.au](mailto:damian.lynch@allianz.com.au)



**JENNY WILHELM**

Manager Financial Lines, Singapore  
& Southeast Asia

P: +65 6395 3651

[jenny.wilhelm@allianz.com](mailto:jenny.wilhelm@allianz.com)



**HORACE GON**

Manager Financial Lines, Hong  
Kong & Greater China

P: +852 2867 0056

[horace.gon@allianz.com.hk](mailto:horace.gon@allianz.com.hk)

**About Allianz**

As an international financial services company, we offer our 78 million customers worldwide products and solutions in insurance and asset management. Allianz Global Corporate & Specialty is our dedicated brand for our large corporate and specialty risks and insures over half of the Fortune 500 companies.

**Our Ratings**

**AA**  
Standard &  
Poor's

**A+**  
A.M. Best

Copyright © 2018 Allianz Global Corporate & Specialty SE. All rights reserved. The material contained in this publication is designed to provide general information only. While every effort has been made to ensure that the information provided is accurate, this information is provided without any representation or warranty of any kind about its accuracy and Allianz Global Corporate & Specialty SE cannot be held responsible for any mistakes or omissions. All descriptions of coverage are subject to the terms, conditions and exclusions of the individual policy.