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Introduction

This document outlines frequently asked questions about the new Allianz Small Commercial quote and issue platform – Allianz-Go.com.

For additional questions or a demonstration of the system, please contact your Allianz relationship manager.

What is AllianzGo?

AllianzGo is our innovative new platform to quote and issue small commercial business with Allianz.

What are the benefits of AllianzGo?

- **A faster way to quote business:** Instant premium indications based on a few pieces of information so you'll quickly know if Allianz will be a competitive solution for your client.
- **Ease and simplicity:** Quote and issue a policy in minutes with limited back and forth with an underwriter.
- **Broad and competitive:** With a broad appetite and competitive pricing, Allianz provides tailored solutions for a wide range of industries.

How do I access AllianzGo?

Go to www.allianz-go.com once your relationship manager provides you with log in credentials. Simply click on Create Quote to begin!

What lines of business are eligible for AllianzGo?

The Business Owner's Policy (BOP) is available to quote and issue on the platform in the following risk states: AZ, CO, DC, ID, IN, MN, NE, NM, NV and WV. Additional states and lines of business will become available later in the year.

What classes are in appetite for the BOP?

Eligible classes include office, retail, service, wholesale/distributors and real estate.

What size risks are eligible for the BOP?

We are focusing on risks with revenues up to \$6MM per location and total insured values up to \$10MM per location/per policy. Larger risks can be referred to underwriting for consideration.

Can policyholders access AllianzGo?

Yes - New business policyholders can have access to a customer-facing view of the portal. Brokers will need to simply provide their email address at the time of issuance to receive log in credentials. The customer portal will allow policyholders to view policy documents, pay bills, submit and review claims.

What forms of payment are accepted online?

Policyholders can pay premiums online via credit card, ACH/EFT and eCheck. They can also update or change a pay plan through the portal.

Can claims be submitted through AllianzGo?

Yes - brokers or policyholders can submit a First Notice of Loss through the portal and access non-proprietary/privileged claims information, such as claim status.

What other features are available on AllianzGo?

Brokers will be able to service small commercial clients more effectively with the AllianzGo platform. This includes the ability to quote and issue endorsements, cancel policies and request reinstatement online.

We need your feedback!

Our goal is to deliver a superior experience to our brokers and policyholders. Please share any feedback on how we can improve AllianzGo with your relationship manager.