

Confidentiality Protocol for New York Victims of Domestic Violence

New York Insurance Law, section 2612 prohibits insurers from discrimination based on being a victim of domestic violence. This law states that no insurer, solely because a person is or has been a victim of domestic violence, may:

- (1) refuse to issue or renew, deny or cancel any insurance policy;
- (2) demand or require a greater premium or payment from any person; or
- (3) designate domestic violence as a preexisting condition, for which coverage will be denied/reduced.

The fact that a person is or has been a victim of domestic violence is not a permitted underwriting criterion. This law also contains protections for victims of domestic violence who provide a valid order of protection against the policyholder. The insurer is prohibited for the duration of the order from disclosing to the policyholder the address and telephone number of the insured, or of any person or entity providing covered services to the insured.

Procedure to Make a Request:

If you are a victim of domestic violence and wish to receive communications of claim-related information by alternative means or at alternative locations, submit a valid order of protection to the office or email address listed below.

Office Address:

Allianz Global Corporate and Specialty North America
Attention: Corporate Compliance - Confidentiality Requests
1465 North McDowell Boulevard Suite 100
Petaluma CA 94959

Email Address:

confidentialityrequest@agcs.allianz.com

Please include:

- (1) policy holder, number and/ or address to which this request is related;
- (2) any alternative address, telephone number or other method of contact; and
- (3) a valid court order of protection issued by a New York State Court

Please be advised that it may take up to three business days to implement the necessary protocol to secure your contact information and other confidential identifying information.

To revoke a request, please also include a sworn statement that confidentiality is no longer necessary.

NYS Domestic and Sexual Violence Hotline:

For further information about domestic violence, you may contact the NYS Domestic and Sexual Violence Hotline by calling 1-800-942-6906.